

TEMA 2

La politica UE di tutela dei consumatori si è arricchita negli anni di un vasto patrimonio di regole protettive. Quali sono, a tuo avviso, gli impatti più significativi che i cittadini europei percepiscono di tale politica? Quali criticità necessitano ancora di attenzione e approfondimento?

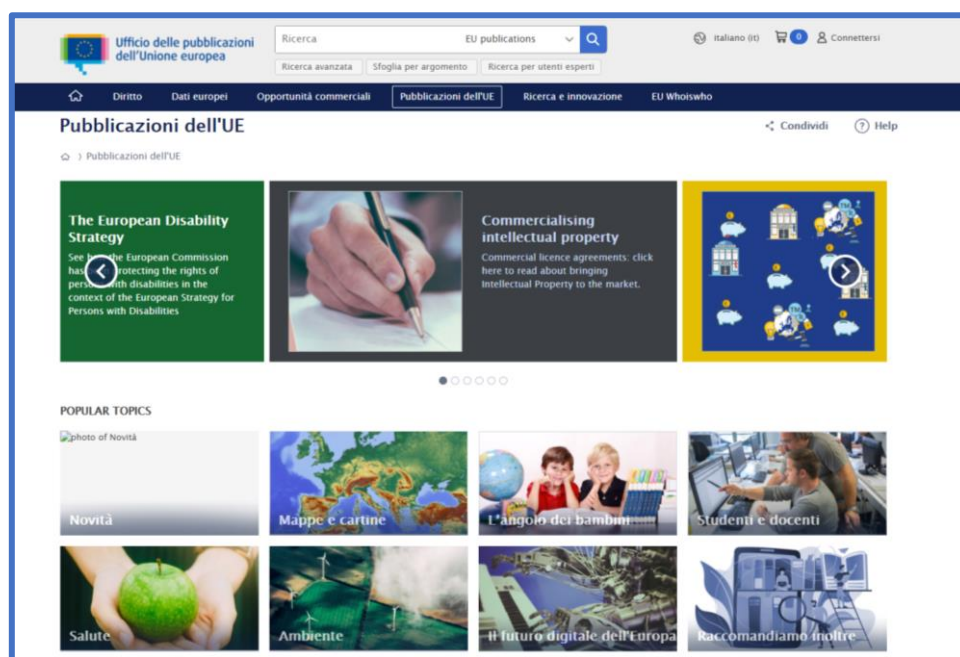
BIBLIO/SITOGRAFIA SU TEMA 2

Fonte di riferimento per la ricerca di pubblicazioni ufficiali dell'Unione europea:

EU BOOKSHOP: sito web dell'Ufficio delle pubblicazioni dell'Unione europea

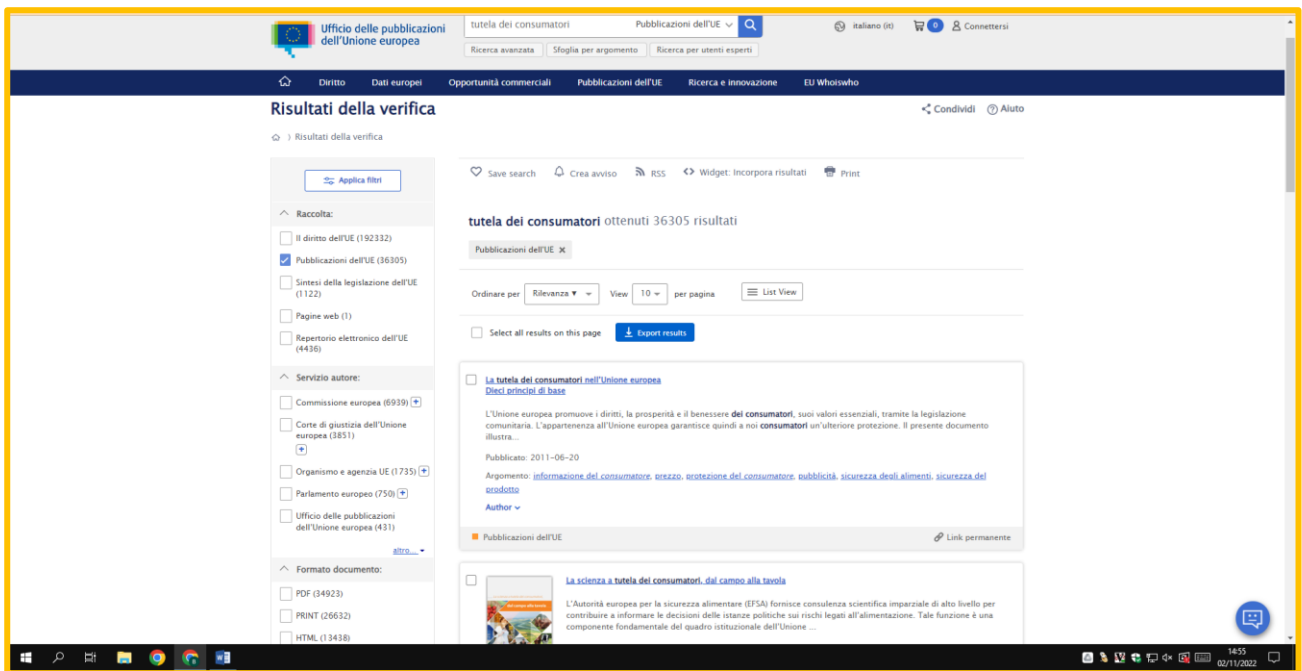
Link: <https://op.europa.eu/it/web/general-publications>

Le pubblicazioni possono essere visualizzate direttamente online ed il download del file in pdf è gratuito.



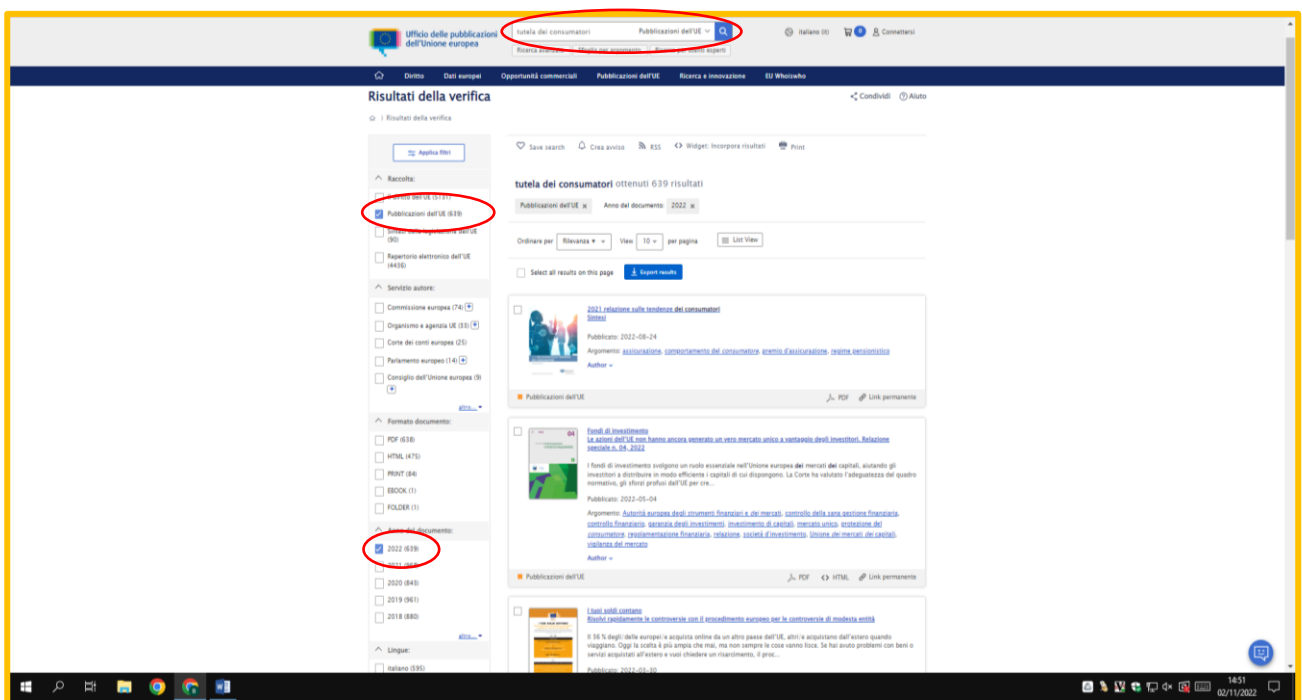
Effettuare la ricerca dei titoli con le seguenti **parole-chiave** (sia in italiano che in inglese):

- Es. ricerca semplice con parole chiave: tutela dei consumatori, selezionando solo “Pubblicazioni dell’UE” (in alto): l’elenco dei risultati mostra vari titoli di base importanti, ma non in ordine cronologico.



- Oppure, per cercare titoli recenti

Es. ricerca con parole chiave: tutela dei consumatori, selezionando solo “Pubblicazioni dell’UE” (in alto) e a sinistra l’anno di pubblicazione: 2022 + click su “applica filtri” (al fondo)



Esito della ricerca

Pubblicazioni



2021 relazione sulle tendenze dei consumatori- Sintesi (2022)

<https://op.europa.eu/it/publication-detail/-/publication/5379ee5c-241b-11ed-8fa0-01aa75ed71a1>



- Nuova agenda dei consumatori - Le azioni per proteggere i consumatori europei nel periodo 2020–2025: scheda informativa (2021)

<https://op.europa.eu/it/publication-detail/-/publication/9157ad83-604e-11eb-8146-01aa75ed71a1>



- Quadro di valutazione delle condizioni dei consumatori - I consumatori a loro agio nel mercato unico: edizione 2019

<https://op.europa.eu/it/publication-detail/-/publication/8c4649b6-1258-11ea-8c1f-01aa75ed71a1>



- Consumatori (2020)

<https://op.europa.eu/it/publication-detail/-/publication/33dca4d9-1815-11eb-b57e-01aa75ed71a1>



- La Corte di giustizia e i diritti dei consumatori (2018)

<https://op.europa.eu/it/publication-detail/-/publication/4cae0899-25a7-11e8-ac73-01aa75ed71a1>



- I tuoi soldi contano - Risolvi rapidamente le controversie con il procedimento europeo per le controversie di modesta entità (2022)

<https://op.europa.eu/it/publication-detail/-/publication/f8c96130-b097-11ec-83e1-01aa75ed71a1>



- Ecolabel UE per i prodotti cosmetici (2022)

<https://op.europa.eu/it/publication-detail/-/publication/4d89df1f-d71c-11ec-a95f-01aa75ed71a1>



- Ecolabel UE per i prodotti per la cura degli animali (2022)

<https://op.europa.eu/it/publication-detail/-/publication/70a5dfe9-cf43-11ec-a95f-01aa75ed71a1>



- Studio esplorativo sulle questioni relative ai consumatori nei mercati su piattaforma online peer-to-peer - Sintesi (2019)

<https://op.europa.eu/it/publication-detail/-/publication/06278570-b72f-11e9-9d01-01aa75ed71a1>



- Consumatori - Priorità ai consumatori (2016)

<https://op.europa.eu/it/publication-detail/-/publication/2f0e7c29-0d03-11e6-ba9a-01aa75ed71a1>



- Sicurezza alimentare - Ultima edizione. 2020

<https://op.europa.eu/it/publication-detail/-/publication/d3fb6cfc-1812-11eb-b57e-01aa75ed71a1>



- 10 accordi che migliorano la vita a 500 milioni di consumatori (2014)

<https://op.europa.eu/it/publication-detail/-/publication/0ded248e-6fa1-4306-b1e0-31dda3a389c4>



- Un "New Deal" per i consumatori – COMUNICAZIONE DELLA COMMISSIONE AL PARLAMENTO EUROPEO, AL CONSIGLIO E AL COMITATO ECONOMICO E SOCIALE EUROPEO

Bruxelles, 11.4.2018 COM(2018) 183 final

<https://eur-lex.europa.eu/legal-content/IT/TXT/PDF/?uri=CELEX:52018DC0183&from=EN>

- Factsheets explaining the New Deal for Consumer (Fonte: sito web Commissione europea)

https://ec.europa.eu/info/publications/factsheets-explaining-new-deal-consumers_it



- The New Deal for Consumers - What benefits will I get as a consumer? (2019)
https://ec.europa.eu/info/sites/default/files/factsheet_new_deal_consumer_benefits_2019.pdf



- Il New Deal per i consumatori - Che cosa sta facendo la Commissione europea per i consumatori? (2018)
https://ec.europa.eu/info/sites/default/files/ndc_factsheet1_ec_doing_for_consumers_web.pdf



- Il New Deal per i consumatori - Come possono le autorità pubbliche rafforzare la protezione dei consumatori? (2018)
https://ec.europa.eu/info/sites/default/files/ndfc_factsheet5_boost_it.pdf

- Ricerca in inglese con le parole chiave: **consumer protection**



- Consumer protection in the context of overdraft facilities and overrunning (2022)
<https://op.europa.eu/en/publication-detail/-/publication/529c3dd2-34a6-11ed-8b77-01aa75ed71a1>



- Consumer protection (2018)
<https://op.europa.eu/en/publication-detail/-/publication/e54e0041-ff54-11e8-a96d-01aa75ed71a1>



- Consumer protection mechanisms during the current and future periods of high and volatile energy prices (2022)
<https://op.europa.eu/en/publication-detail/-/publication/5425f82b-e2e7-11ec-a534-01aa75ed71a1>



- The impact of influencers on advertising and consumer protection in the single market (2022)

<https://op.europa.eu/en/publication-detail/-/publication/baff0202-afd2-11ec-83e1-01aa75ed71a1>



- Digital Services Act & Digital Markets Act - Opportunities and challenges for the digital single market and consumer protection (2022)

<https://op.europa.eu/en/publication-detail/-/publication/43d0d99d-c5d1-11ec-b6f4-01aa75ed71a1>



- Sustainable consumption and consumer protection legislation. How can sustainable consumption and longer lifetime of products be promoted through consumer protection legislation? : study in focus (2020)

<https://op.europa.eu/en/publication-detail/-/publication/9dd1a742-2ed0-11eb-b27b-01aa75ed71a1>



- New aspects and challenges in consumer protection (2020)

<https://op.europa.eu/en/publication-detail/-/publication/4a42c37f-e5b2-11ea-ad25-01aa75ed71a1>



- Contribution to growth - Legal aspects of protecting European consumers: contribution of internal market and consumer protection to growth (2020)

<https://op.europa.eu/en/publication-detail/-/publication/252a9e34-1812-11eb-b57e-01aa75ed71a1>



- Consumer protection issues in travel insurance - A thematic review (2019)

<https://op.europa.eu/en/publication-detail/-/publication/a95bc983-ee2b-11e9-a32c-01aa75ed71a1>



- Contribution to growth - Consumer protection - Delivering economic benefits for citizens and businesses (2019)

<https://op.europa.eu/en/publication-detail/-/publication/1f49ea4a-cfd6-11ea-adf7-01aa75ed71a1>



- Consumer protection in the EU - Policy overview: in-depth analysis (2015)

<https://op.europa.eu/en/publication-detail/-/publication/8bbb4745-a7af-11e5-b528-01aa75ed71a1>



- 1991-2021, 30 years defending European consumers - The consumers and environment category (2021)

<https://op.europa.eu/en/publication-detail/-/publication/c856c557-2658-11ec-bd8e-01aa75ed71a1>



- Study on non-performing loans in the European Union - Impacts on consumers: final report (2022)

<https://op.europa.eu/en/publication-detail/-/publication/8c701534-7356-11ec-9136-01aa75ed71a1>



- CASP 2020, Coordinated activities on the safety of products - Cables: protecting European consumers together : final report (2021)

<https://op.europa.eu/en/publication-detail/-/publication/130df18a-4e6f-11ec-91ac-01aa75ed71a1>



- Study on the payment attitudes of consumers in the euro area (SPACE) (2021)

<https://op.europa.eu/en/publication-detail/-/publication/0a4bf334-aa5e-11ec-83e1-01aa75ed71a1>



- Evaluation of Directive 2008/48/EC on credit agreements for consumers - Final report (2021)

<https://op.europa.eu/en/publication-detail/-/publication/e2a5882a-7d65-11eb-9ac9-01aa75ed71a1>



- Consumer understanding of origin labelling on food packaging and its impact on consumer product evaluation and choices - A systematic literature review (2022)

<https://op.europa.eu/en/publication-detail/-/publication/6068fdb3-3025-11ed-975d-01aa75ed71a1>



- Competition and consumers in the 21st century (2019)

<https://op.europa.eu/en/publication-detail/-/publication/95a1de29-2a15-4724-a092-4fc19307fa16>



- Consumer market study on the functioning of legal and commercial guarantees for consumers in the EU - Country fiche: Italy (2016)

<https://op.europa.eu/en/publication-detail/-/publication/51f885e1-02d5-11e6-b713-01aa75ed71a1>

- Programma pluriennale dell'UE per la tutela dei consumatori (2014-2020)

https://eur-lex.europa.eu/legal-content/IT/TXT/HTML/?uri=LEGISSUM:090101_1

- Legge sulla tutela dei consumatori (Fonte: sito web della Commissione europea):

https://ec.europa.eu/info/law/law-topic/consumer-protection-law_it